

PREREQUISITES

At least language level B1 (preferably B2), flexibility (working hours in retail), motivation to learn

LEARNING OBJECTIVE

The TQ supports you in entering the profession of sales assistant (m/f/d) and gives you the chance of a more highly qualified job. Manageable learning phases due to the subject-specific orientation of the individual modules enable flexible learning.

TARGET GROUP

Jobseekers and employees who do not have a vocational qualification or have a vocational qualification in a different field and would like to gain further qualifications and a recognised vocational qualification.

LEARNING METHOD

Experienced trainers and instructors teach the course content and support you during the partial qualification.

TYPE OF DEGREE

Nationwide recognised certificate

FUNDING

Eligible for funding through an educational voucher



CONTACT

BBQ Bildung und Berufliche Qualifizierung gGmbH

Ines Eisemann

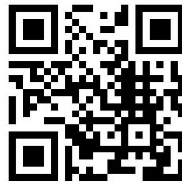
Mobile 0172 1890144

E-Mail eisemann.ines@biwe.de

DATES AND LOCATION

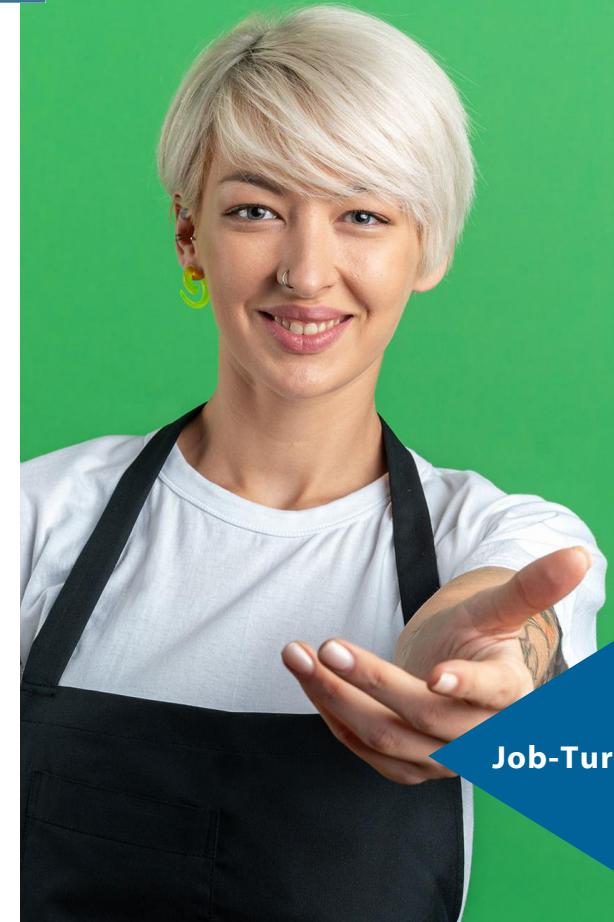
On request or at

<https://www.biwe-bbq.de/jobturbo>



Teilqualifizierungen

SALESPERSON (M/F/D) WITH JOB-RELATED LANGUAGE TRAINING - TQPLUS



Job-Turbo

www.biwe-bbq.de

Step by step to a
recognised professional qualification
(hybrid course)





SALESPERSON (M/F/D) WITH JOB-RELATED LANGUAGE TRAINING – TQPLUS

With our partial qualification, you can achieve the vocational qualification of salesperson (m/f/d) step by step in five stages, but you can also use the individual TQs for your professional advancement. At the end of the course, a skills assessment takes place and after each stage you receive a certificate including the skills assessment result, which is recognised nationwide. You have the option of registering for the external examination at the relevant chamber and thus acquiring the vocational qualification.

CONTENTS

TQ 1 - Cashier activity and goods sorting

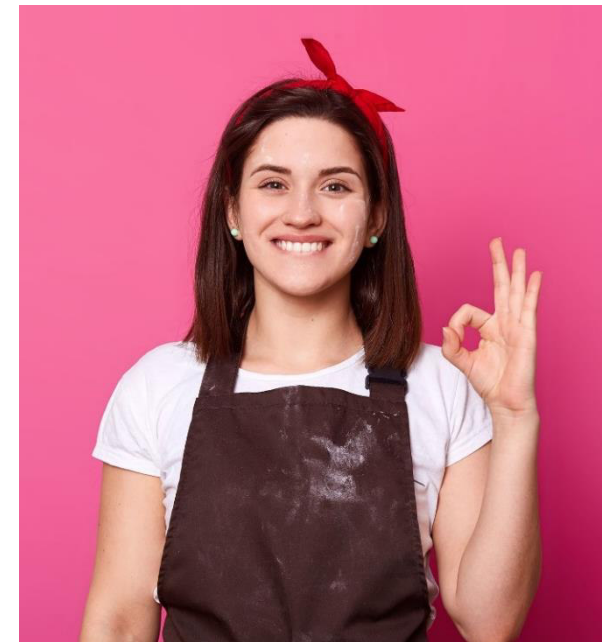
- Working at the checkout (cashiering, opening/closing the checkout)
- Performing services in the checkout area (vouchers, complaints)
- Knowledge of youth protection / cash / counterfeit money
- Labelling of goods
- Knowledge of product range criteria
- Product groups/ product areas
- Support lessons

TQ 2 - Service and customer information

- Imparting knowledge of goods and products
- Fundamentals of appearance and communication
- Confident interaction with customers, especially in conflict situations
- Providing customers with information on service and service offerings
- Informing customers about the range of goods and services on offer
- Promoting advertising and sales
- Promotional lessons

TQ 3 - Merchandise management

- Occupational safety
- Basics of merchandise management
- Receiving and checking goods
- Storage of goods
- Inventory control
- Stock control, inventory
- Support lessons



BENEFITS

If you successfully complete the skills assessment, you will receive a certificate after each module, including the skills assessment result, which is recognised nationwide.

DURATION

6 months part-time

We will be happy to advise you on the funding options.